



Privacy Policy

Windrose Power and Gas, LLC dba Windrose Energy (Windrose)

At Windrose, your privacy is important to us. We are committed to maintaining the confidentiality, security and accuracy of your personal information.

This Privacy Policy applies to your use of all of our written applications, verbal conversations you may have with our employees or third-party vendors who have a need to know certain information, the websites and on-line services owned or operated by Windrose.

This Privacy Policy does not apply to your use of unaffiliated websites to which any of the Windrose websites are linked. Windrose is not responsible for the privacy practices or the content on linked sites. We recommend that you carefully read the privacy policies of each site you visit.

As a Retail Electricity Provider in Texas, Windrose is prohibited from disclosing or selling any confidential customer information, including: your name, address, account number, type or classification of service, historical electricity usage, expected patterns of use, types of facilities used in providing service, individual contract terms and conditions, price, current charges or billing records. This prohibition does not apply to the release of your information under certain circumstances as required by law, including a release of your information to the PUC, an agent of your REP, credit reporting agencies, law enforcement agencies or your TDSP. Your information will be shared with other retail REPs, aggregators or third parties only with your consent.